

HOME > SAMPLE COURIER AND DROP-OFF POINT SERVICES

Sample courier and drop-off point services

Affinity Labs offers free sample collection or drop-off points for regions across Australia.

For more information, click your region below:

- South Australia (Adelaide Hills, Barossa Valley, Clare Valley, Langhorne Creek, McLaren Vale)
- Murray-Darling
- Geelong
- Hunter Valley
- Yarra Valley

Courier collection service – South Australia

Our courier regularly visits regions within South Australia to collect samples and return them to the Affinity Labs laboratory for testing.

How to use the courier service

1. Click on the **Submit samples** button in the top right corner of the screen (or hamburger menu on mobile).
2. Complete and submit the relevant form.
3. Print a copy of your email confirmation and pack it along with your samples.
4. Call or text the courier on 0428 955 401 to book in your collection.

Collection region and days

Adelaide Hills – Tuesday and Friday

Barossa – Monday and Thursday

Clare – Wednesday

Langhorne Creek – Tuesday and Friday

McLaren Vale – Tuesday and Friday

Collection reminders

You can receive email or SMS reminders the day before the courier will be in your area. Sign up for these alerts [here](#).

Courier collection and sample drop-off point – Murray-Darling

Affinity Labs has a sample processing site in Merbein with both sample drop-off and courier collection services. Samples are processed and dispatched to our Adelaide laboratory Monday to Thursday.

How to use the courier service

1. Click on the **Submit samples** button in the top right corner of the screen (or hamburger menu on mobile).
2. Complete and submit the relevant form.
3. Print a copy of your email confirmation and pack it along with your samples.
4. Print and complete biosecurity declarations. The web order form will provide declaration forms if they are required.
5. Call or text the courier on 0437 151 010 to book in your collection.

How to use the Merbein sample drop-off point

1. Click on the **Submit samples** button in the top right corner of the screen (or hamburger menu on mobile).
2. Complete and submit the relevant form.

3. Complete biosecurity declarations. The web order form will provide declaration forms if they are required.
4. Print a copy of your email confirmation and pack it along with your samples and biosecurity documents (if required).
5. Deliver your samples to the address below Monday to Friday between 8:30am and 4:30pm:
Affinity Labs
7 Main Ave N, Merbein

Sample drop-off points

Affinity Labs works with partners to provide sample drop-off points in other regional locations. Samples delivered to these points are collated and sent to the Affinity Labs laboratory in Adelaide for testing. This service is provided at no cost to you.

How to use a sample drop-off point

1. Click on the **Submit samples** button in the top right corner of the screen (or hamburger menu on mobile).
2. Complete and submit the relevant form.
3. Complete biosecurity declarations. The web order form will provide declaration forms if they are required.
4. Print a copy of your email confirmation and pack it along with your samples and biosecurity documents (if required).
5. Deliver your samples to the relevant regional drop-off point listed below.

Sample drop-off locations

Geelong

Send day: Tuesday (weekly)

Drop samples to:
Provenance Wines
100 Lower Paper Mill Road
Fyansford

Contact:
Sam Vogel
M: 0400 992 236

Drop samples on a Monday between 8am and 4pm. Samples are collated and sent to Affinity Labs each Tuesday.

Hunter Valley

Send day: Tuesday (weekly)

Drop samples to:
Hunter Bottling
Hermitage Road
Pokolbin

Contact:
John Chenery, Lab Manager
T: 02 4998 4720

Drop samples on a Monday between 7am and 4.30pm, or between 7am and 12pm Tuesday. Samples are collated and sent to Affinity Labs each Tuesday.

Yarra Valley

Send day: Tuesday (weekly)

Drop samples to:
Domaine Chandon
727 Maroondah Highway
Coldstream

Contact:
DCA Lab Services
E: labservices@domainechandon.com.au
T: 03 9738 9233

Drop samples on a Monday between 8am and 4.30pm, or between 8am and 10am Tuesday. Samples are collated and sent to Affinity Labs each Tuesday.



Sample drop-off day reminders

You can receive email or SMS reminders the day before samples are collated and sent. Sign up for these alerts [here](#).

Can't see your location listed?

Affinity Labs is looking to expand its presence across Australia. If you are interested in exploring options in your region, please tell us by completing this [form](#).

Get our expertise delivered straight to your inbox

First name

Last name

Expertise

Wine and grapes

Beer

Spirits

Food

Other beverages

Services

Sensory Services

Packaging & Shelf-life Testing

Sustainability

Consulting & Project Management

Knowledge

Email address

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Helpful Links

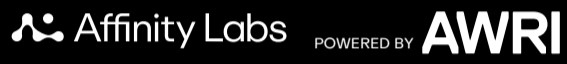
[FAQs](#)

[Forms](#)

[Price List](#)

[Closure Dates](#)

[Sample courier and drop-off point services](#)



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Merbein laboratory

Affinity Labs operates a regional laboratory in the Sunraysia region at Merbein. This facility offers a comprehensive range of testing and consultancy services tailored to meet the needs of primary producers from the agricultural sector and manufacturers from the food and beverage industry.



Our services

Our Merbein facility provides access to testing for various agricultural commodities, food products, beverages (both alcoholic and non-alcoholic), raw materials and additives. The facility is managed by Technical Services Officer, Farimah Arshadi.

Merbein services include:

- **Maturity testing:** helping producers determine the ideal harvest time for maximum quality, with pH, total acidity (TA), Brix and YAN testing available.
- **Agrochemical residues:** detecting and quantifying pesticide and herbicide residues to confirm safety and compliance.
- **Nutrient testing:** verifying optimal plant and soil health for agricultural production, with a focus on elemental balance.
- **Molecular diagnostics:** diagnostic services for viruses, phytoplasma and a range of other crop diseases, including trunk diseases. Virus elimination and tissue culture services are available to provide clean plant material for propagation.
- **Production quality control support:** targeted testing to support food and beverage production, including sugars, acids, colour, preservatives and antioxidants, metals and product stability.
- **Export testing:** ISO17025 accredited services for product export for a range of foods and beverages.
- **Technical trials and support:** access customised and bespoke solutions for technological advancements and best practice, through expert advice, trial design, advanced analytical testing and sensory support.

Order testing

Most tests can be ordered online using our webforms. Simply click the *Submit samples* button on the top-right of this page and select the form for the product type you would like tested.

Sample courier service

Murray-Darling producers and suppliers can easily arrange for the collection of their samples by calling or texting Farimah on 0437 151 010. This service is available Monday to Friday.

Sample drop-off information

Samples can be delivered to the Merbein laboratory:
Monday to Friday, 8:30am to 4:30pm
7A Main Ave North, Merbein

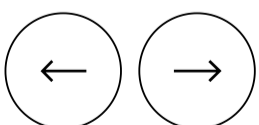
Contact Merbein Laboratory

Email: merbein@affinitylabs-admin
Phone: 0437 151 010

To learn more or connect with our experts, submit an enquiry.



Articles & case studies





Consumer studies New product development Sensory services

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Using consumer acceptance studies to deliver market-ready products

Consumer acceptance studies help manufacturers gai ...

How consumer preference studies drive product innovation and customer satisfaction

Consumer preference studies help manufacturers gai ...

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[VIEW ALL](#)

Key Resources

Use these links to access useful forms, FAQs and information on pricing.

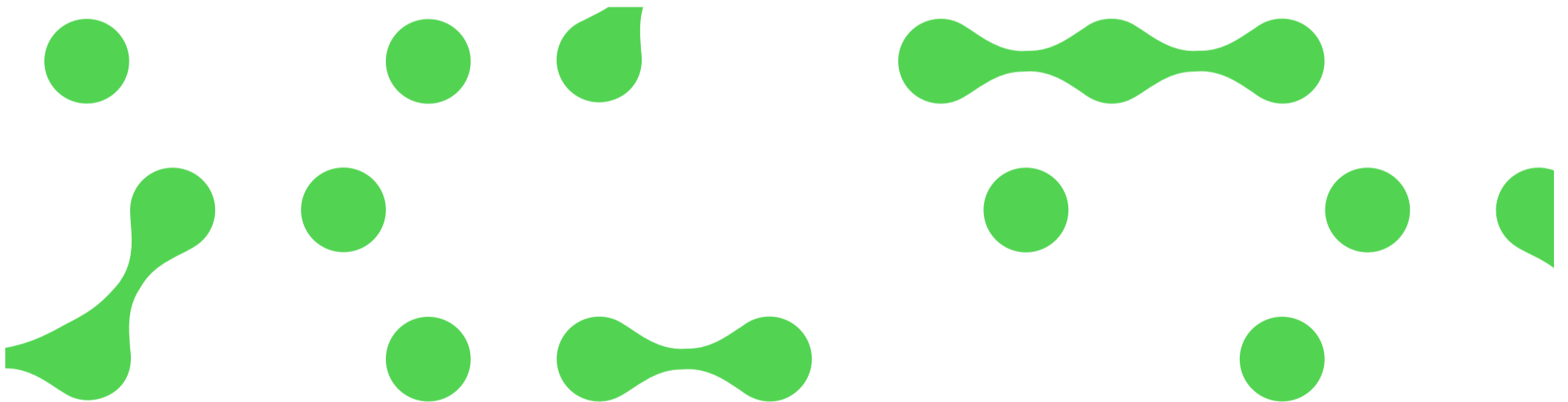
[PRICE LIST](#)



[FORMS](#)



[FAQ](#)



Get our expertise delivered straight to your inbox

First name

Expertise

Wine and grapes

Beer

Spirits

Food

Other beverages

Services

Sensory Services

Packaging & Shelf-life Testing

Sustainability

Consulting & Project Management

Last name

Raw materials

Knowledge

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NATA-accredited analytical lab



Hi Neil,

Please see email that went out last Friday.

Thank you,
Julia



WINEMAKING & VINEYARD UPDATE:

FRIDAY JANUARY 12

Dear {{Recipient.FirstName}},

Thank you to all of those who attended the 2024 Vintage Smoking Ceremony yesterday at Tyrrell's and we wish everyone a very successful time over the coming weeks with harvest.



OSAKA EXTENDED

Closing date for the Australian Wine Tasting Osaka 2024 EOI has **been extended to 12 January 2024**. The event will be held on 23 May 2024 at the Hilton Osaka.

Key points to consider:

- Wine businesses must have engaged and secured agreement from their Japanese importer to represent them at Tasting
- An EOI does not guarantee registration. If oversubscribed, final selection will be made in consultation with collaborators.
- Whilst attendance in person at the event is not necessary, if importers wish to have producers support them at their booth, this will be welcomed.

Cost of participation will be \$600 per client.

[REGISTER EOI](#)



FREE SAMPLE TRANSPORT SERVICE TO AFFINITY LABS HAS LAUNCHED

[Affinity Labs](#) is Australia's leading supplier of laboratory services to the grape and wine sector. To help growers and winemakers from across the Hunter region access their services, a dedicated sample drop-off point has been established at Hunter Bottling.

To take advantage of this service, drop samples on a Monday between 7am and 4.30pm, or between 7am and 12pm on a Tuesday. Samples are collated and sent to the laboratory each Tuesday at no additional cost to you.

More information is available on the Affinity Labs [website](#) or contact customer service on customerservice@affinitylabs.com.au or 08 8313 0444.

[LEARN MORE](#)

EVENTS, WEBINARS & SEMINARS



AUSTRALIAN CABERNET SYMPOSIUM 2024

Coonawarra Vignerons are excited to be joining forces with our Western Australian counterparts in [Margaret River](#) to present the [2024 Australian Cabernet Symposium](#) - a celebration of all things Cabernet!

Focusing on the 2024 theme *Supporting Cabernet Sauvignon into the Future*, our comprehensive [PROGRAMME](#) will bring attendees up to speed with the latest Cabernet developments occurring in the fields of wine research, viticulture, winemaking and marketing both in Australia and overseas.

A stellar line-up of local and international Cabernet Sauvignon experts will present to simulcast to live audiences in Coonawarra and Margaret River, followed by dinners in both states. Day two, occurring in Coonawarra only, gives attendees the opportunity to see first-hand the latest in viticultural and winemaking innovations