

About Northline

For 40 years, the wine industry has entrusted Northline to transport their goods point of origin to destination, with visibility throughout the supply chain.

We know that award-winning bottles deserve to be handled with care from the moment they're sealed to the moment they're opened.

That is why our blend of expertise in wine culture combined with our fast and reliable business-to-business logistics service and modern warehouse facilities allows us to deliver a complete end-to-end service.

We have an extensive international and national network that gives us the ability to transport wine to even the most remote locations across Australia, palletised or bulk via road, rail, sea and air freight.

Our services include:

- Domestic and international freight forwarding
- National linehaul network B2B
- RF scanning and proof of delivery
- Tailored storage solutions
- Complete logistics management
- Access to major export markets

Our impact

Same day pick-up

Our nimble and flexible nature allows for a customer to book and arrange a pick-up on the same day.

Only recently, Northline had an urgent pick in the Barossa, for a wine customer, that had to be in Sydney in two days time and be on a vessel by 2:00pm. Northline reacted swiftly to make this happen with close attention to detail and a personalised approach. The pallet was delivered by 11:00am and successfully made the vessel.

Technology

Northline's IT infrastructure compliments our transport and logistics, not just by moving from moving freight from A to B.

Northline leads the transport and logistics industry with cutting edge technology and continuous improvement. We don't rest on what we did yesterday or today, we are constantly looking for ways to improve and delight our customers.

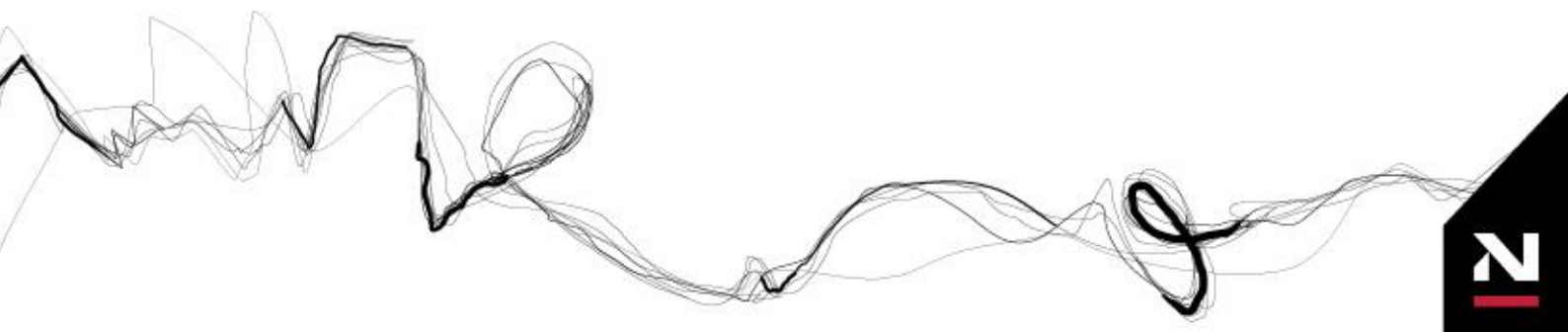
Visibility

We offer true visibility of the freight movements from sender to receiver.

We achieve this as follows:

- Track and trace which is real time visibility at pick-up and delivery (via Track app or Customer Portal)
- Milestone reporting with advanced shipping notifications
- Access to Proof of Delivery (POD) information
- The ability to obtain quotes prior to arranging freight movements
- The ability to generate and print compatible freight labels

As a result, Northline's current national Delivery In Full and On Time (DIFOT) is currently over 95% delivered.



Customer testimonials

Schwarz Wine Co – Sanna Ayling, Business Manager

“We’ve been working with Northline for 2 years now, and their service has been outstanding. In a challenging environment where we often need to shop around, their pricing remains competitive without compromising on quality.

Our account manager, Karl, is incredibly attentive, honest, and reliable – he gets the job done and is always approachable.

Without their personal service, prompt replies, and continued support, our wine deliveries would not go as smoothly. It’s truly a pleasure doing business with Northline, and we look forward to continuing our partnership.”

Lloyd Brothers – Sam Temme, General Manager

“We moved our domestic freight logistics over to Northline earlier this year and have been very impressed with the professional service given by all aspects of the Northline business. From the very user friendly online portal, online track and trace and then the follow up customer service.

It all started with meetings with the Northline SA Sales Manager Karl. He walked us through the process and helped make the transition a seamless one. The move to Northline has simplified the process and in turn saved our business both time and money.”

Images

